

PROJECT SCAFFOLD - BEST PRACTICE

(Note: Areas is green for office use only)

Organisation contributing the best practice

Organisation name:		Huis Herfsblaar		Best Practice Ref. Nr.		5053-004-024	
Information provided by:		L Lombard		Date:		10-05-2022	
Contact email:		info@huisherfsblaar.co.za		Role within organisation:		Office Manager	
Contact number:		0123334445x102		Contact number:		0123334445x102	
Stage of BP development:	Submitted	x	Under Review	x	Clarification	Legal Review	Sector Contributions
							Published

BEST PRACTICE

Name of Best Practice	Onsite Hair Salon/ hairdresser
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1. This proposed best practice is primarily related to (please tick 2 most applicable boxes):

What Customers want or value	X	Finances / Costs		Business Processes		Staff		Systems	
Organisation Structure		Quality of care		Care Service Delivery		Health & Safety		Morale	
Other: Please indicate									

2. Context: Share information to give more context in relation to where this specific practice is used in your organisation.

Urban	Y	Rural	N	Number of Social Grant Recipients					0
Care centre	x	Independent Living	x	Assisted Living	x	Nr. of In-house staff	377	Nr. of Outsourced staff	9
Nr. of rooms	175 Flats 69 Town Houses	Nr. of beds	175 Frail						

3. Description of best practice:

3.1 Share as much detail as possible. Where appropriate, please indicate resident participation, involvement, benefit etc.	
An on-site Hair Salon for the convenience of our residents. The service is available 6 days a week at lower cost than community salons.	
3.2 Why did you develop this best practice? Please describe the challenges, constraints or bottlenecks that led to this.	
A service most residents make use of.	
3.3 Why do you consider this to be a best practice? E.g., Outcomes noted	
For the wellbeing of the residents. It contributes to enhance the dignity of the resident.	
3.4 Do you consider this to be compliant with the current Older Persons Act?	
Yes	Yes
No	
If Yes, which portions does it comply with?	If No, which portions does it not comply with?
I do not know	
3.5 How long has this practice been used within the organisation? (state period in years)	37 years
3.6 What are essential aspects in the organisation that directly support / maintain this practice?	
To create and enable a supportive environment for the older person Suitable space, equipment, services (water etc.) and service provider.	
3.7 What are the benefits for your residents and/or staff and other stakeholders?	
The service is available to all residents – gents included. Yet again, for those residents who use wheelchairs and even residents living in bed in the Frail Care Unit can obtain these services	
3.8 What lessons were learned?	
Simplified logistics Importance of self care Maintaining dignity is very important	