PROJECT SCAFFOLD - BEST PRACTICE

(Note: Areas is green for office use only)

Organisation contributing the best practice

		Best Practice Ref. Nr.		5053-008-030
Organisation name:	Huis Herfsblaar	Date:		22 August 2022
Information provided by:	A Zandberg	Role within organisation:		Head social worker
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Stage of BP development:	Submitted	x	Under Review		Clarification		Legal Review		Sector Contributions		Published	

BEST PRACTICE

Name of Best Practice	2 Social workers

1. This proposed best practice is *primarily* related to (please *tick 2 most applicable boxes*):

What Customers want or value	x	Finances / Costs		Business Processes		Staff		Systems	
Organisation Structure		Quality of care		Care Service Delivery	x	Health & Safety		Morale	
Other: Please indicate									

2. Context: Share information to give more context in relation to where this specific practice is used in your organisation.

Urban	Y	Rural	N	Number of Social Grant Recipients			0
Care centre	x	Independent Living	x	Assisted Living	x	Nr. of In-house staff	377	Nr. of Outsourced staff	9

Nr. of rooms	175 Flats 69 Town houses	Nr. of beds	175 Frail	

3. Description of best practice:

3.1 Share as much detail as possible. Where appropriate, please indicate resident participation, involvement, benefit etc.
We have 2 social workers in service 1 Section Head of service centre and 1 .in the frail care unit. The social workers are managing the evaluation of new residents in the frail care, assisted- and independent living units. Managing the daily well-being of all residents and employees.

3.2 Why did you develop this best practice? Please describe the challenges, constraints or bottlenecks that led to this.
The total number of residents at Huis Herfsblaar justify the appointment of 2 social workers

3.3 Why do you consider this to be a best practice? E.g., Outcomes noted

3.4 Do you consider this to be compliant with the current Older Persons Act?	
Yes	X	No	
If Yes, which portions does it comply with?	If No, which portions does it not comply with?
Various portions- the OPA intends to deal effectively with the plight of older persons by establishing a framework aimed at the empowerment and protection of the older person and at the promotion and maintenance of their status, rights, well-being, safety and security.	
I do not know	

3.5 How long has this practice been used within the organisation? (state period in years)	2.5 years

3.6 What are essential aspects in the organisation that directly support / maintain this practice?

3.7 What are the benefits for your residents and/or staff and other stakeholders?
The 2 social workers provide social service practice to the residents as their clients

3.8 What lessons were learned?
It is an ongoing purpose to serve the residents