*Download, add your comment /question and email to* [*projectscaffold2021@gmail.com*](mailto:projectscaffold2021@gmail.com)

*Thank you for making a contribution!*

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| Best Practice Name: | **Upskilling / Empowering carers** | Best practice number: | | 5049-001-016 | |
| 1. **Comment or Question** | | | | | |
| Positive risk management demonstrated in changing medication management practice within well-defined process. Existing relationships between care workers and residents, as well as abilities and qualities of carer workers are utilised to the benefit of all. This in turn supports the wellbeing of those involved. Encouraged participation through mystery shopping. Words that support PDS: trust relationships, with their consent, how they would.  Question: How is it going at other CPOA communities where this practice has been implemented? | | | | | |
| Organisation / Individual: | true2you – Yolande Brand  Date: 12-09-2022 | | Project Scaffold member number: | |  |
| 1. **Comment or Question** | | | | | |
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